

Specialization

AI Business Practices

This specialization geared towards nontechnical professionals explores the characteristics of generative AI and real-world AI applications to improve workplace productivity. The AI Business Practices specialization consists of three required courses and one elective course.

Total CEUs: 7.5

Learning Outcomes:

- Optimize AI technology for specific needs.
- Address ethical challenges while deploying effective generative AI models.
- Enhance workplace productivity via freely available AI-enhanced tools and prompt engineering.
- Set up and evaluate simple agents for task automation.



*Courses may have prerequisites; review the course page before enrolling. A checkmark indicates the course is typically offered during that term.**

Required Courses

5.5 CEUs | 3 Courses

COURSE NAME & NUMBER	CEUS	FALL	WINTER	SPRING	SUMMER
AI Tools for the Office AISOV.815	2.0	✓		✓	
The Business of AI AISOV.800	1.5		✓		✓
Generative AI Fundamentals AISOV.814	2.0		✓		✓

Elective Courses

2 CEUs | Choose 1 Course

COURSE NAME & NUMBER	CEUS	FALL	WINTER	SPRING	SUMMER
Generative AI in the Enterprise: RAG and AI Agents AISOV.818	2.0	✓		✓	
Intelligent Automation: Enhancing workflows with AI-powered RPA AISOV.816	2.0			✓	

Completion Review

Once all specialization requirements have been met and your final grades are posted, please access your Student Portal to enroll in the "[Specialization for AI Business Practices Completion Fee](#)" to begin the review process. Please allow 4-6 weeks to receive your certificate.

Note: We recommended that you launch your studies in AI Business Practices with [AI Essentials](#) or have equivalent knowledge.